



September 3, 2020

PSAPs and County Coordinators,

Subject: AT&T VMBL Class of Service

As of 9/3/2020, AT&T Mobility will no longer suppress X,Y (latitude/longitude) data on VMBL class of service 9-1-1 calls. This update will enable the sending of X,Y data, as well as civic address, on all VMBL 9-1-1 calls to the ALI screen. This update will be applied on a statewide basis.

If you are having any issues associated with the VMBL class of service, including the location/address provided with the 9-1-1 call, please notify the CA 9-1-1 Branch at donna.pena@caloes.ca.gov or communicate any issues with your County Coordinator.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Budge Currier', is written over a light blue circular watermark.

Budge Currier
9-1-1 Branch Manager
Public Safety Communications
(916) 591-1843 (Cell)

